

Cancellation Policy

- Through January 15 or within 48 hours of registering, a full refund is allowed.
- After January 15, we're sorry, but no refunds are allowed.

Inclement Weather

We're sorry, but we are not able to refund registration fees due to weather conditions. Unfortunately, the hotel and conference facility will charge us the same, regardless of the weather. Here are a few suggestions that may or may not be applicable, depending on your point of origin:

- Consider using public transportation from a convenient point outside of NYC - the Hilton is easily accessible by subway.
- Consider traveling the night before - the hotel still has rooms at the conference rate.
- Thursday: If you have to arrive late due to the weather, you may switch to an afternoon pre-conference workshop (on a space available basis).